

Quality Policy Statement

The management team at 1st Technologies Ltd will show leadership, and commitment and be responsible for maintaining the Quality Management system.

The overall aim of the policy is to:

- Maintain a Quality Management System which satisfies the requirements of ISO 9001:2015 and any other Client specific quality requirements.
- Consistently provide products and services in a manner which will satisfy Client requirements in all aspects.
- Ensure all Company personnel are fully competent to carry out their assigned task and take accountability for quality, with each person self-checking their work as the first quality check.
- Identify and invest in new and emerging technological advances that put the Company at the forefront of innovation.
- Implement appropriate actions to address any risks and opportunities associated with internal/external issues, and to meet the needs and expectations of interested parties.
- Ensure the Company works in partnership with an ethical supply chain to ensure sustainability and exercise social responsibility, whilst reducing, and where possible eliminating, any adverse impacts on the business, people, and the environment.
- Strive to continually improve our services provided to Clients, using this Quality Policy, quality objectives, customer feedback, and performance evaluation including audit results, corrective actions and Management Review.
- Establish annual quality objectives at strategic and operational levels within the Company, that will be measured and reported upon at the management review meeting.
- Maintain documented information as objective evidence to demonstrate compliance with the Quality Management System.
- Control & continually monitor all projects undertaken.
- Promote a culture of quality awareness and continual improvement.
- Comply as a minimum with all applicable statutory and regulatory requirements.
- Review the Quality Management System at planned intervals to ensure it is effective and achieving the stated quality policy.

1st Technologies Ltd will communicate its Quality policy to promote continual improvement, set objectives and raise awareness to all employees and other organisations working for or on the Company's behalf.

The policy is readily available via the Company website, intranet, noticeboard and to other interested parties on request.

This policy will be reviewed annually and approved by management.

Signed:



Ben Craig
Managing Director

Date: 31/12/2023